COURSE OUTLINE

1. GENERAL INFORMATION

FACULTY	ECONOMY AND MANAGEMENT
DEPARTMENT	ORGANIZATIONS MANAGEMENT, MARKETING AND TOURISM
LEVEL OF STUDY	UNDERGRADUATE
COURSE CODE	1605-230520 **SEMESTER** 5th
TITLE	**AIRPORT ORGANIZATION AND OPERATION**

Autonomous Teaching Activities	WEEKLY TEACHING HOURS	CREDITS
Lectures, Laboratory Exercises	3	5

COURSE TYPE	SPECIAL BACKGROUND
PREREQUISITE COURSES	NONE
TEACHING LANGUAGE	GREEK AND ENGLISH
COURSE OFFERED TO ERASMUS STUDENTS	YES
COURSE WEBPAGE (URL)	

2. LEARNING OUTCOMES

Learning outcomes
After the successful completion of the course, the student is expected to: 1. KNOWLEDGE: describe and identify the organization and operation of the airport. 2. UNDERSTANDING: to assess the safe movement of passengers through organized procedures 3. APPLICATION: be able to classify the types of different aircraft and link them to passengers. 4. ANALYSIS: to plan and direct the passengers according to the flight you indicate on their ticket 5. COMPOSITION to organize the passengers of different airlines and nationalities through specific procedures and rules of passenger service. 6. EVALUATION: evaluate and compare case studies.
General Skills
✓ Search, analysis and synthesis of data and information, using the necessary technologies ✓ Adaptation to new situations ✓ Decision making ✓ Autonomous work ✓ Teamwork ✓ Work in an international environment

- ✓ Work in an interdisciplinary environment
- ✓ Production of new research ideas

3. COURSE CONTENT

1. Airport terminals and transition areas
2. Aircraft types
3. Aircraft configuration
4. MCT-ETA-ETD
5. Check-in procedures
6. Baggage check
7. OSI - SSR Special treatment request
8. Travel documents and procedures
9. Travel Information Manual - TIM
10. Aircraft Traffic Area
11. World time zones
12. Abbreviations at the airport
13. Department of the lost

4. TEACHING AND LEARNING METHODS - ASSESSMENT

TEACHING METHOD	Face to Face	
ICT USE	Computer, projector, internet, e-mail, support of the learning process through electronic platform https://exams-sod.the.ihu.gr	
TEACHING ORGANIZATION	**Activities**	**Working Load per Semester**
	Lectures	39
	Group or individual assignment	30
	Bibliographic study and analysis	41
	Self-study / practice	40
	TOTAL	150
ASSESSMENT	A. Written Final Exam (100%) (Includes Judgement, open-ended, problem solving and multiple-choice questions) The test material is posted on Moodle and before the test time is spent on answering questions about the test material. A file of students' examination documents is kept until they receive their degree. After the exam, time is available to each student to clarify his / her mistakes and explain his / her grade.	

5. REFERENCES

-Suggested bibliography:

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